



## Terms and Conditions

1. Once BEE Adventures have agreed to take a booking from a customer, the customer is entering into a contract with BEE Adventures.
2. Under 18's must be accompanied by a parent or legal guardian throughout the event to be able to participate.
3. After booking, a place will be reserved for you on the event.
  - If you cancel more than 1 week before the event, you will receive a refund minus the 35% deposit, you may move your booking to another event depending on availability.
  - If you cancel less than 1 week before the event you will be charged 50% of the booking.
  - If you cancel less than 24 hours before the event you will be charged 100% of the booking. We believe this is the fairest possible way as we are limited on spaces for each event. Extenuating circumstances will be at our discretion. We strongly recommend you take out cancellation and curtailment insurance.
4. In the event that BEE Adventures must cancel an event before the intended event date you will receive a full refund for the event fee. We will always seek a viable alternative if possible. We will not be held responsible to other losses (Accommodation, fuel costs, food etc) occurred to the cancellation of the event. Again, for this reason we recommend you take out cancellation and curtailment insurance.
5. BEE Adventures reserves the right to vary walks or events from the specification set out in the Confirmation. This is most likely to be a weather dependent action. We will aim to keep an event as true to the booking as possible.
6. All bookings are made on the basis that customers will observe the safety instructions provided by BEE Adventures Staff. To ignore these instructions, you do so at your own risk. The word of the instructor/ leader/ guide is final.
7. BEE Adventures reserve the right to exclude customers from an event if they are not adequately prepared, not fit enough or their actions will jeopardise their own, other customer's or the instructor's safety. We also reserve the right to exclude a customer if their attitude is aggressive or offensive. If you leave an event part way through and you and the guide are happy with the action, then the guides duty of care over you ends there.
8. BEE Adventures accept no responsibility for customers' personal property that may be lost or damaged during the event. This includes property left in the transport vehicle during an event.



9. Participation in adventurous activities entails some risk of injury and death. All staff employed by the company are trained and appropriately qualified to run courses and will at all times proceed in a manner to limit the risk of injury. However, customers need to accept that accidents and injuries can happen. By attending the event you agree to have read and agreed to our Disclosure of Risk.

10. In the case where the organiser is not participating in the event, it is the organisers responsibility to pass on all information to the participants (Kit List, Terms and Conditions, Event information)

11. Provisional Bookings will be held for 7 Days only. After this period BEE Adventures reserves the right to alter any previous quote provided. A provisional booking should not be interpreted as forming a contract between the parties.

12. BEE Adventures responsibility for you on the event begins at the designated Meet Point on your event itinerary. BEE Adventures takes no responsibility for getting you to the beginning of the event if you have not included transport. BEE Adventures takes no responsibility for getting you to the transport meeting point on time. If you are late please contact us ASAP, we have no obligation to wait if you are late and no refund will be issued in this case.

13. By completing a booking, you consent to BEE Adventures using any media (including photographs and/or video footage) made of you during the event which may or may not encompass intellectual property rights belonging to you and that these images may be used by BEE Adventures for publicity and training purposes including, but not limited to, websites, marketing material and in the media. If you do not wish for your image to be used, you must inform BEE Adventures before the event.

14. By completing the booking you consent to your contact information being held by us. This information will not be passed on to third parties. Your information, and that of your emergency contact will however be passed on to the appropriate BEE Adventures staff running the event. BEE Adventures will use your personal information to keep in touch by newsletter and email if you have provided us consent to do so. Our full privacy policy can be viewed here.

15. By confirming a booking, you are agreeing to the above Terms and Conditions.

**By attending the event you have confirmed to have read the above, agreed to the disclosure of risk and declared any medical issues. For any clarification please feel free to Contact Us.**